



GoodNeighborGuide



3400 Lee Road
Shaker Heights, OH 44120
216.491.1400

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shakeronline.com



SHAKER
HEIGHTS



Your City

Since 1912, the [City of Shaker Heights](#) has been a **model suburban community**, carefully planned, beautifully conceived, and composed of an extraordinarily diverse and talented population. Your neighbors were drawn here by outstanding schools, architecturally distinguished housing options, proximity to both downtown and outlying areas, the City's natural beauty and a compelling sense of connectedness to one's neighbors.

Your Home

Shaker Heights has retained its distinctive nature over the century of its existence by careful attention to its assets. Whether you rent or buy in Shaker Heights, the **quality of your home** is a top City priority. The City supports [fair housing](#).

Homeowners:

- A Homeowner's [Guide to Maintenance](#) is available online. (P)
- The [Shaker Village Colors](#), a guide to exterior paint colors for historic homes, is available online or at City Hall. (P)
- An [Architectural Board of Review](#) must **approve all exterior changes** before work may begin. (P)
- Many home improvement projects **require permits**. (B)
- **Fences** ([permit required](#)) and **satellite dishes** are permitted, with some restrictions. (P)
- **Financial assistance** programs and other resources are available for assorted home improvements. (P)
- Interior and exterior [inspection guidelines](#) are available online. (HI)

Especially for Landlords:

The City offers landlord training and discounted tenant screening. Sign up for the [Landlord Connection E-News](#) to **stay informed**. (P)

Letter abbreviations refer to the City departments to contact for more information. See **Your Contacts** p.4, for phone numbers. Visit the City website, [shakeronline.com](#).

Your Neighborhood

All Shaker **residents are valued** – homeowners, landlords and renters. [Community \(or Neighborhood\) Associations](#) can help you feel at home with your neighbors through activities and projects. Be sure to join the Facebook page for your neighborhood to stay informed. Ask about your street's annual block party – there are as many as 100 block parties in Shaker Heights each summer!

Help Keep Shaker Beautiful:

- Do not place trash on tree lawns. Free weekly **backyard trash pickup** provided via scooters. (PW)
- Shaker collects recycled paper, plastics, metal/aluminum, and glass. Request free [recycling](#) containers (separate from trash). Check online for instructions. (PW)
- **Trash** should be bagged and inside containers with lids. Crews collect a maximum of 10 bags. (PW)
- Place [grass clippings](#) in paper bags (available at Shaker hardware stores) and leave on tree lawn the same day as your scheduled refuse collection. (PW)
- Dispose of **used motor oil and old tires** Saturdays and Sundays at the Service Center, 15600 Chagrin Blvd. (PW)
- [Dates for recycling](#) computers, phone books, and household hazardous waste are posted online. (PW)
- Two [Community Shredding Days](#). Check online. (PW)
- Homeowners must clear sidewalks and driveway aprons of **snow and ice**. (PW)
- **Grass** over 6" tall is a violation of the [Housing Code](#). If you fail to cut it, the City may cut it for you and will send you a bill. (PW)
- **Recycling Center** open 8 am to 4 pm on Saturdays and Sundays at the Service Center 15600 Chagrin Blvd.
- [Large Item Drop Off](#) Saturdays only. Check online for instructions. (PW)

Be a Good Neighbor:

- [Register dogs](#) with Cuyahoga County within 30 days of move-in or pet purchase. Please leash and clean up after your dog. Two dog maximum.
- A [noise ordinance](#) limits when and how much noise is permitted, whether it comes from power tools or parties. Be considerate of your neighbors.
- Don't let an overhanging tree branch ruin a potential friendship! Try to **work things out** in a respectful and courteous manner.



Did You Know That There's a Law?

- We don't permit street **parking** between 2-6 am. Need an exception? Call the Police Department. (PD)
- We have **curfews**: 11 pm under age 15; 1 am ages 15-18. (PD)
- We have a city **income tax**. Register with the [Regional Income Tax Agency \(RITA\)](#) within four months of move-in.
- We have 200 miles of **sidewalks**. The City inspects them regularly – check to be sure you have no safety issues. (PW)
- Door to door **solicitors** must carry a license issued by Police; some restrictions apply. (PD)
- **Snow plow contractors** must be registered with the City. (PD)
- **City Ordinances** are available online or at the Public Library.

Your Commercial Districts

Fairmount Circle, the Van Aken district, Larchmere and Shaker Town Center are our key districts. Learn more at work-live-shakerheights.com and subscribe to the Van Aken on Track ENews at bit.ly/VanAken. Help us create a vibrant, walkable, mixed use community: support local merchants, home based businesses and professional services located in Shaker – and consider locating your business here. Download the Shop-Shaker.com mobile enabled website. (E)

Your Schools

Shaker Heights has a national reputation for excellence in both its [public and its independent schools](#). Watch for tour-the-school and open house events or arrange an individual tour. Many of the five public K-4 buildings are neighborhood schools, walkable for some children, and focal points for community activity and interaction. Grades are then divided: 5-6 Woodbury Elementary; 7-8 Middle School; 9-12 High School.

Your Safety

[Shaker Heights Police](#) (internationally accredited) and [Fire departments](#) are committed to enhancing your quality of life in a safe and secure environment. [Community Associations](#) and a [Citizens Police Academy](#) work with police in community-wide safety strategies. Fire Department programs, such as car seat instruction and smoke detector installation, promote life safety education. Safety Town is offered through the Recreation Department. Additionally, Shaker Heights is one of only two cities in Cuyahoga County with its own [Health Department](#). Health Department services include [flu shot clinics](#), [immunizations](#), emergency preparedness resources ([Community Emergency Response Team program](#)), among others.

Play it safe:

- **Report suspicious behavior**, keep garage doors and parked vehicles locked, and turn on home security when your home is vacant. File a [Home Watch](#) form online when you are away from home for an extended period such as a vacation. (PD)
- Do not park in the street when **snow** is two or more inches deep. (PD)
- **Schedule a flu/pneumonia shot** or immunization for a fee. (H)
- **Wear a bike helmet** (required of those age 5 and above) and [register your bike](#). (PD)
- **Children** may not play or ride in the street unless it has been barricaded for a block party.
- **Services to seniors** include assistance with transportation, life safety alert system, and recreational opportunities. (R)
- **Smoke detectors** save lives. By ordinance, all residents must have photoelectric smoke detectors by 2016. The Fire Department offers free home safety inspections throughout the year by appointment. (F)

Your Leisure

Recreational opportunities abound in Shaker Heights in both natural and manmade venues. From the magnificent Horseshoe Lake Park with its trails, tree house and picnic pavilions to Thornton Park's Ice Arena and Swimming Pool, there's something for everyone.

The Places:

- **Thornton Park** includes a skate park, sledding hill, basketball court, Olympic size outdoor swimming pool and indoor ice skating rink. (R)
- Marshall Lake, **Horseshoe Lake Park**, Green Lake (aka, the Duck Pond) and Lower Shaker Lake. Horseshoe Lake Park pavilions may be reserved online. Restrictions apply.
- A **multi-purpose trail** nestled in the Shaker Blvd. median.
- **Shared driving/biking lanes** on streets. Look for signs and lane markings.
- **Family Connections at Shaker Family Center** with educational, social and recreational opportunities for families with children ages birth-6.
(Family Connections: 921-2023)
- Shaker Heights **Public Library** is an award-winning institution in the Shaker community. (991-2030)

The Main Events:

- Memorial Day Observance and Parade
- Shaker Heights Arts & Music Festival
- Doggie Dip
- Fire House Open House

Visit the [online community calendar](#) for more.

The Classes/Leagues:

- Classes offered year 'round. See [Recreation brochure](#) online for more details. (R)
- Leagues: Baseball, Ice Hockey, Soccer, more! (R)

Your Government

The [Mayor](#) and seven members of [Council](#) are elected on a non-partisan, at-large basis for four years. Terms are staggered, with the Mayor and four Council members selected at one election and three Council members at the next.

(City Hall: 491-1400)

Your News

Shaker Life magazine is published four times/year and distributed free to residents. Stay connected to your community, your schools, library, and your City. Read Shaker Life, visit [shakeronline.com](#), [work-live-shakerheights.com](#) and subscribe to the ENews of your choice.

Your Transportation

Ride the Rapid! Shaker Heights is the only Eastside suburb with two rapid transit lines. Links to schedules available online. (GCRTA: 566-5100)

Your Source for More Information

Visit [shakeronline.com](#)

- [Subscribe to ENews.](#)
- Access the [Resource Guide](#) in the For Residents section.
- Refer to the Good Neighbor Guide with live links to more information.

Find us at [facebook.com/shakerheights](#), and follow us on [Twitter @shakeronline](#).



Your Contacts

(B)	Building	<i>new construction, renovation permits</i>	491-1460
(R)	Recreation	<i>youth and adult programming, facilities</i>	491-1295
(E)	Economic Development	<i>business support, incentives, commercial space</i>	491-1334
(F)	Fire (non-emergency)		491-1200
(H)	Health	<i>food inspections, immunizations</i>	491-1480
(HI)	Housing Inspection	<i>property inspections, nuisance issues</i>	491-1470
(L)	Law	<i>housing discrimination complaints, city ordinances</i>	491-1440
(P)	Planning	<i>zoning, exterior building improvements</i>	491-1430
(PD)	Police (non-emergency)		491-1220
(PW)	Public Works	<i>streets, sewers, collection, animal control, forestry</i>	491-1490

photo credits: on cover, boy with forklift: Bob Fox; peonies: Lynn Wertheim; page 2, City Hall: Maureen Garnett; this page, girl looking out window: Donna Mayer

City of Shaker Heights

- 1a** Shaker Heights City Hall
3400 Lee Road
- 1b** Shaker Heights Police/Court
3555 Lee Road
- 2** Shaker Heights Service Center
Public Works
15600 Chagrin Boulevard
- 3** Shaker Community Building
3450 Lee Road
- 4** Shaker Heights Public Library
Main Library
16500 Van Aken Boulevard
- 5** Onaway Elementary
3115 Woodbury Road
- 6** Shaker Heights High School
15911 Aldersyde Drive

- 7** Shaker Heights City Schools
Administration Building
15600 Parkland Drive
- 8** Woodbury Elementary
15400 South Woodland Road
- 9** Boulevard Elementary
14900 Drexmore Road
- 10** The Nature Center at
Shaker Lakes
2600 South Park Boulevard
- 11** The Shaker Historical Museum
16740 South Park Boulevard
- 12** Horseshoe Lake Park
- 13** Fernway Elementary
17420 Fernway Road

- 14** Shaker Heights Youth Center
17300 Van Aken Boulevard
- 15** Fire Station #1
17000 Chagrin Boulevard
- 16** Lomond Elementary
17917 Lomond Boulevard
- 17** Shaker Family Center
19824 Sussex Road
- 18** St. Dominic School
3455 Norwood Road
- 19** Thornton Park
3301 Warrensville Center Road
- 20** Hathaway Brown School
19600 North Park Boulevard

- 21** Hanna Perkins Center
19910 Malvern Road
- 22** Shaker Heights Public Library
Bertram Woods Branch
20600 Fayette Road
- 23** Shaker Heights Middle School
20600 Shaker Boulevard
- 24** Fire Station #2
2801 Warrensville Center Road
- 25** University School
20701 Brantley Road
- 26** Mercer Elementary
23325 Wimbleton Road
- 27** Laurel School
1 Lyman Circle



Street Directory

- A** Aberdeen B-3
Albion C-1
Aldersyde B-3, B-4
Almar B-6
Andover C-3
Ardmore B-4
Ardoon D-1
Ashby B-3
Ashford C-3
Ashley C-6, D-6
Ashwood B-1, B-2
Attleboro C-4
Avalon A-4, B-4
- B** Becket C-1, B-2
Belvoir B-7, C-7, D-7
Berwyn B-4
Boyce C-6
Braemar B-3
Brantley C-6
Brighton C-5
Broxton C-3
Bryden B-8
Byron C-6, C-7
- C** Calverton D-7
Canterbury B-7
Carlton C-5
Chadbourne C-2, B-2, B-3
Chagrin A-3 – A-6
Chalfant B-3
Chelton A-3
Cheshire D-1
Chesterton C-6, D-6
Claremont C-5
Claridge Oval D-5
Claythorne C-6, D-6
Clayton B-3
Colby D-6
Colton B-6
Colwyn B-2
Corby C-1
Cormere D-1
Courtland B-5, C-5, D-5
Courtland Oval D-5
Coventry C-2, D-2
Cranlyn C-7, D-7
- D** Daleford A-4, B-4
Dorchester B-4
Douglas D-7
Drexmore C-1, C-2
Drummond C-3
Dryden C-7
Duffield C-8
- E** East 127th D-1
East 135th B-1, C-1
East 137th B-1
East 140th B-1
East Belvoir Oval C-7
Eaton C-5, D-5
Edgerton D-5
Elsmere B-4
Enderby B-3
Endicott D-2
- F** Fairhill D-1
Fairmount D-5 – D-8
Falmouth C-6
Farnsleigh B-6
Fayette C-6
Fernway B-3, B-4
Fontenay C-4
- G** Glencairn A-4, B-4
Glengary C-4
Glennore C-7
Green B-8, C-8, D-8
Greenway B-4
Gridley A-5
Griffing C-1
- H** Haddam D-1
Hadleigh D-6
Halburton B-6
Halworth B-6
Hampstead A-3
Hampton C-1
Hardwick C-8
Hazelmere C-8
Helen B-6
Hermitage B-8
- I** Hiidana A-3
Holbrook B-3, B-4
Holmwood C-7, C-8
Huntington C-2
- J** Ingleside A-4, B-4, B-5
Inverness C-7
- K** Kemper D-1
Kendall D-1
Kenmore B-4
Kenyon A-3, A-4
Keswick C-1, C-2
Kingsley B-5, C-5
- L** Landon C-7
Lansmere B-4
Larchmere D-1, D-2
Latimore A-5
Laurel B-3, C-3
Laureldale C-8
Lee A-3, B-3, C-3, D-3
Leighton C-2, D-2
Lindholm A-3
Litchfield C-4
Livingston B-1, C-1
Lomond A-3 – A-6
Ludgate A-3
Ludlow B-2, C-2, C-1
Lyman D-8
Lyman Circle C-8, D-8
Lynnfield A-5, B-5
Lynnton B-4, B-5
Lytle A-6
- M** Malvern C-5, C-6
Manchester C-5
Marchmont B-5, B-6
Maynard B-5
McCauley C-7
Menlo A-3
Milton D-7
Millerton B-2, B-3
Montgomery C-5
Morley C-6
- N** Newell A-5
Nicholas A-3
Normandy A-4
Northwood D-1
North Moreland D-1
North Park D-4, D-5, D-6
North Woodland D-2
Northfield A-6
Norwood B-5, A-5, A-6
- O** Onaway B-2, C-3
Oxford C-5
- P** Palmerston A-4, B-4
Park C-4
Parkland C-3, C-4, B-4, B-5
Parnell C-7
Paxton C-4
Pennington A-3
- R** Rawnsdale A-5
Riedham A-4
Rife Court A-3
Ripley C-1
Rochester C-8, D-8
Rocklyn C-8, D-8
Rolliston A-3
Rye C-7
- S** Scottsdale A-3 – A-6
Sebor C-2
Sedgewick C-3
Shaker Boulevard D-1, D-2, C-2 – C-8
Shaker Glen B-6
Shelburne D-4 – D-8
Shelley D-7
Sherbrooke C-5
Sherrington A-4, A-5
Somerset B-6
Southington C-1, C-2
South Moreland C-1
South Park D-1, D-2, D-3, C-3 – C-6
South Woodland C-1 – C-8
- T** Tolland A-5
Torrington B-4, C-5
Townley A-5
Traver A-6
Traymore D-6
Traynham A-6
- U** University D-5
- V** Van Aken D-1, C-1, C-2, B-2 – B-6
- W** Wadsworth C-7
Warrens ville Center A-6, B-6, C-6, D-6
Warrington C-2, B-2, B-3
Warwick D-1
Washington D-7
Westbury B-2
Westchester C-7
West Belvoir Oval C-7
West Park C-2
West Sulgrave Oval C-8
Weybridge C-3
Weymouth C-2
Wicklow C-2, D-2
Wimbledon C-8
Winchell A-5
Winslow B-4 – B-6
Winslow Court B-3
Winthrop C-4
Woodbury C-2, C-3
Wrenford D-7