

Living In The City

Your Yearly Guide 2017

Bicycle Licensing

New licenses are \$5. Re-issued licenses are 50 cents. Please call the Police Department at 491-1220 for registration dates and times and required documents.

Bicycle Riding

Helmets are required for everyone 5 and older and for all passengers regardless of age. Children under 14 may ride bikes on the sidewalk, but must yield to pedestrians.

Block Party Requests

Register at least two weeks in advance at shakeronline.com/for-residents/block-parties.

Cell Phones

Drivers are prohibited from using hand-held cell phones to call or text while driving. There are limited exceptions. See shakeronline.com/faq.

Child Car Seats

The Fire Department offers free safety checks on car and booster seats required by the state, by appointment, Fridays only. Call 491-1200 for details.

Contractors

Lists of contractors registered with the City can be viewed at shakeronline.com/departments/building/contractor-index.

Customer Service Nominations

The City appreciates nominations from residents for outstanding customer service provided by City employees. Nominations are accepted year-round for recognition in the spring. Nomination instructions can

be found at shakeronline.com/departments/human-resources/customer-service-award.

Dogs

Dogs are not permitted to run at large, and owners are required to pick up dog waste immediately. Nuisance dogs should be reported to 491-1490.

Domestic Power Tools

The operation of any mechanically powered tool, other than a snow blower, between the hours of 9 pm and 7 am, or on Saturday or Sunday before 9 am, is prohibited.

Emergencies

Call 911 from a landline in your home. Call 491-1234 from a cell phone. Add the number to your cell phone contacts.

E-News Updates

Sign up to receive emailed news about your community at shakeronline.com/news-and-events/e-news.

Fire Hydrants

The Fire Department flushes hydrants in the spring. See the Community Calendar at shakeronline.com for street schedule. For questions, call 491-1200.

Fire Safety

The Fire Department offers free home fire safety inspections throughout the year. To make an appointment, call 491-1215.

Grass Ordinance

Grass may not be taller than six inches. Tall grass and weeds that are spreading seeds are declared a nuisance.

Health Services

Blood pressure screening for City residents is available on Mondays from 2 to 3:30 pm and Wednesdays from 9 to 10:30 am. Free blood pressure clinics are held at the Health Department, 3400 Lee Road. No appointment is necessary.

Immunizations, including flu and pneumonia shots, for children and adults are available by appointment at the Health Department. For fees and information, call 491-1480.

Horseshoe Lake Park Picnic Permits

Dates fill up fast! Reservations can be made one year in advance. Call 491-1351 or visit shakeronline.com/city-services/recreation to register online. No reservations taken for Memorial Day, July 4, or Labor Day.

House Numbers

Addresses must be clearly visible from the street.

Landscaper Registration

Landscapers and tree maintenance and removal contractors must register with the Building Department, 3400 Lee Road. There is a fee.

Lost Pets

If you have lost a pet, call 491-1490 (after hours or emergencies, 491-1499).

Noise

The playing of radios, televisions, musical instruments, and similar devices is prohibited between 11 pm and 7 am weekdays and 11 pm and 9 am Saturdays and Sundays, if they create a noise disturbance.



Parking Ban

There is no parking permitted on Shaker streets between 2 and 6 am.

Power Outages

Please call CEI, not City Hall: 888-544-4877.

ReadyNotify

Sign up for this mass notification system so that you are informed about emergencies and safety situations in the City. Messages are delivered by telephone, cell phone, text message, or email. For more information and to register go to shakeronline.com and click the icon in the footer on any page.

Running

Runners may not obstruct traffic and are required to wear reflective clothing from dusk until dawn.

Safe City Hotline

To anonymously report any suspicious activity, call 295-3434.

Security

If you plan to be away from your home, fill out a Home Watch Form to let the police know your plans and how to contact you. Go to shakeronline.com/departments/police/auxiliary-services.

Security alarms should be installed by a licensed alarm company.

ShakeRecycles

Shaker now offers single-stream recycling. Commingle everything in the five-gallon buckets provided by Public Works. Also, a new mobile app and online tool, ShakeRecycles, provides personalized information and reminders about collection schedules, trash delays, and recycling events. The Waste Wizard component provides detailed instructions about how to recycle an array of items. Download it on your mobile device or access it at shakeronline.com. Click ShakeRecycles on the home page.

Smoke Detectors

By ordinance, residents are required to have at least one photoelectric smoke detector adjacent to the sleeping area in each dwelling unit and at least one smoke detector on each additional level, including the basement. Smoke detectors are provided free to low-income residents and will be installed for any resident requiring assistance.

Snow Policies

1. Snow Parking Ban

Parking in the street is not permitted when snow reaches a depth of two inches or more. This is to enable plows to safely clear streets of snow.

2. Sidewalks

City ordinance requires residents to clear sidewalks, including corner property curb ramps, of snow, ice, and slush by 9 am the day after a snowfall. If the snow on the sidewalks reaches at least 6", the City will plow after streets are cleared and when crews are available.

3. Driveways

Homeowners must clear their own driveways; snow removal contractors must be registered with the Police Department and clearly display permits. Snow may not be pushed into the street, onto sidewalks or medians, or onto another person's property. Please be aware that City street plowing will result in some snow pushed onto driveway aprons. Homeowners will need to clear their aprons.

4. Fire Hydrants vs. Snow

During times of heavy snowfall, fire hydrants need to be cleared of snow.

Solicitors

In most cases, door-to-door solicitors must be licensed and have their licenses readily available upon request. There are some exceptions. Contact SHPD at 491-1220 with questions.

Temporary Sign Ordinance

All temporary signs in residential districts must be removed or replaced after 45 days. Signs may not be located in the public right of way and must be placed at least 20 feet from the nearest sidewalk.

Trash Delays

Collections scheduled on or after the following holidays, unless they fall on a Saturday or Sunday, will be one day late: Independence Day, Labor Day, Thanksgiving, Christmas, New Year's Day, Martin Luther King, Jr. Day, and Memorial Day. For reminders, download ShakeRecycles on your mobile device or from your computer go to shakeronline.com and click on ShakeRecycles. Call the Public Works Department, 491-1490, to report a missed pick-up. Calls must be received the next business day.

West Nile Virus

For up-to-date information and tips on prevention, check shakeronline.com, or call the Health Department's Infoline: 491-3170.

Wood Chips

Wood chips are available while supplies last at the Canoe Club on South Park Boulevard. Residents must bring their own containers and shovels.

Yard Waste

From October 15 to December 15 brush collection is suspended to focus on leaf collection only. During leaf collection, leaves are picked up from the tree lawn (never in the street) on a bi-weekly schedule. To reduce trunk damage, please keep leaf piles away from trees. Landscapers should be advised to remove any yard waste from October 15 until April 15 when tree lawn collection resumes.

- After December 15 brush collection resumes as permitted by the weather.
- From April 15 to October 15 yard debris including grass clippings must be put in paper leaf bags. Please buy your bags from Shaker vendors.

For more information on the City's Codified Ordinances, visit shakeronline.com/government/codified-ordinances.