

## Other Programs & Resources

### WEATHERIZATION PROGRAM

CLEVELAND HOUSING NETWORK

Provides options to improve energy efficiency for eligible households. Services may include insulation; heating system repairs/replacements; and appliance efficiency. Call 216-574-7100 to see if you qualify.

### FURNACE AND BOILER REPAIRS

COMMUNITY HOUSING SOLUTIONS

Program to repair “no heat” situations and furnace/boiler problems (not for general maintenance). Call 216-651-0077 to see if you qualify.

### FORECLOSURE PREVENTION PROGRAMS

If you are in danger of foreclosure, call:

- First Call for Help 211
- Restoring Stability Hotline 888-404-4674
- HOPE Now Hotline 888-995-HOPE (4673)
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### DSAS-SENIOR HOTLINE

If you need help with senior adult services and solutions for better living, call the Department of Senior & Adult Services at 216-420-6700.

### OHIO BENEFIT BANK

An internet-based resource to obtain help for food assistance, medical benefits, veterans education benefits, filing tax returns, financial aid application, and more. Call 800-648-1176 or visit [www.ohiobenefits.org](http://www.ohiobenefits.org).

## Selecting a Contractor

Before signing a contract, review these tips.

### ALWAYS:

- Obtain at least 3 comparable estimates
  - We can provide an example of a good estimate so you know what to look for
- Make sure the work to be performed is clearly specified
- Ask for 3 references for similar jobs
- Call each contractor’s references
- Check Better Business Bureau record at [www.ClevelandBBB.org](http://www.ClevelandBBB.org) or call 216-241-7678
- Ask for copies of every permit
- Have a written agreement for the work, regardless of the size of the job

### DO NOT:

- Pay for the work upfront
- Agree to pull permits for the contractor

### CONTRACTS SHOULD INCLUDE:

- Itemized description and cost of the project
- Contractor’s address (never just a PO box)
- Agreement to secure all permits/approvals
- Dates when work will start and finish
- Payment schedule
- Material and workmanship warranties
- Homeowner pre-approval of change orders
- Liability insurance, worker compensation insurance and bonding

**Remember:** If it isn’t written into the contract, it will be difficult to enforce.

**All contractors that do work requiring a building permit must be registered with the City.**



## Housing Repair Resources

### 2018



SHAKER  
HEIGHTS

### City of Shaker Heights

3400 Lee Road  
Shaker Heights, Ohio 44120  
216-491-1333

Ohio Relay Service 711  
[www.shakeronline.com](http://www.shakeronline.com)

## Free Technical Assistance

Before selecting a contractor or starting work, there are several free ways for you to get advice on home maintenance and repair work.

### HERITAGE HOME PROGRAM

CLEVELAND RESTORATION SOCIETY

Provides free site visits with a construction specialist to houses that are over 50 years old. You can also receive information on contractors for various projects. For more information, visit [heritagehomeprogram.org](http://heritagehomeprogram.org) or call 216-426-3116.

### HOME REPAIR RESOURCE CENTER

Offers guidance on potential rehabilitation work, contractor reviews from homeowners, and hands-on workshops regarding home improvement work. For a small membership fee, tools can be rented from the Tool Library. Visit [hrrc-ch.org](http://hrrc-ch.org) to browse the Tool Library or to see a list of upcoming workshops. For more information, call 216-381-6100.

### NEIGHBORHOOD AND HOUSING SPECIALIST

CITY OF SHAKER HEIGHTS

Provides recommendations on scope of work, site visits to help you understand your violation list, help reviewing contractor estimates and advice on available financial resources.

For additional information,  
call 216-491-1333 or visit  
[www.shakeronline.com](http://www.shakeronline.com).

## City Grant Programs

Home repair grants are available to owner-occupied, one- and two-family properties that fit program guidelines. Applicants must meet income guidelines below. Other restrictions apply.

2018 Income Eligibility Guidelines	
Household Size	Maximum Income
1	\$39,600
2	\$45,250
3	\$50,900
4	\$56,550

### EXTERIOR MAINTENANCE GRANT

Grants up to \$2,500 are available to correct exterior violations cited by the Housing Inspection Department. Property must be located in the Ludlow, Moreland, Lomond or Sussex neighborhood.\* Homeowners must provide a 10% financial match.

### FREE PAINT GRANT

Free paint is available to correct exterior paint violations. Property must be located in the Ludlow, Moreland, Lomond or Sussex neighborhood.\*

### SENIOR EXTERIOR MAINTENANCE GRANT

Grants up to \$2,500 are available to correct exterior violations. Available citywide to seniors age 62 years and older. Homeowners must provide a 10% financial match.

### SENIOR EMERGENCY SAFETY GRANT

Grants up to \$500 are available to address health and/or safety hazards. Homeowner must be permanently disabled or 62 years and older. Requires a 10% homeowner financial match.

*\* Program also available citywide for permanently disabled owner-occupants who meet the income guidelines.*

## Low-Interest Loan Programs

### HERITAGE HOME PROGRAM LOAN

CLEVELAND RESTORATION SOCIETY

Low-interest, fixed-rate equity loans available to properties over 50 years old. Most projects qualify (both exterior and interior). For more information, visit [heritagehomeprogram.org](http://heritagehomeprogram.org) or call 216-426-3116.

### FOUR COMPONENT (4COM) HOME REPAIR LOAN

CUYAHOGA COUNTY DEPT. OF DEVELOPMENT

Low-interest repair loans designed to assist low and moderate income homeowners with the repair and /or replacement of the following four major housing components: roof, electrical, furnace, and plumbing – including sanitary sewer connections. Income guidelines apply. Call 216-348-4066 for more information.

### HOUSING ENHANCEMENT LOAN PROGRAM (HELP)

CUYAHOGA COUNTY DEPT. OF DEVELOPMENT

Low-interest loans below market rate on 5-10 year terms. Loans can be used for property upgrades, repair, or maintenance. No income limits. Single- and multi-family dwellings are eligible. Call 216-443-2149 for more information.

### HOME REPAIR LOAN

NEIGHBORHOOD HOUSING SERVICES

Home repair loans for energy efficiency and maintenance projects. NHS staff can assist with construction specifications, contractor selection, and project oversight. Call 216-458-4663 for more information.