

# City of Shaker Heights

- 1a** Shaker Heights City Hall  
3400 Lee Road
- 1b** Shaker Heights Police/Court  
3555 Lee Road
- 2** Shaker Heights Service Center  
Public Works  
15600 Chagrin Boulevard
- 3** Shaker Community Building  
3450 Lee Road
- 4** Shaker Heights Public Library  
Main Library  
16740 Van Aken Boulevard
- 5** Onaway Elementary  
31715 Woodbury Road
- 6** Shaker Heights High School  
15911 Aldersyde Drive
- 7** Shaker Heights City Schools  
Administration Building  
15600 Parkland Drive
- 8** Woodbury Elementary  
15400 South Woodland Road
- 9** Boulevard Elementary  
14900 Drexmore Road
- 10** The Nature Center at  
Shaker Lakes  
2600 South Park Boulevard
- 11** The Shaker Historical Museum  
16740 South Park Boulevard
- 12** Horseshoe Lake Park  
Ferryway Elementary  
17420 Ferryway Road
- 13** Shaker Heights High School  
15911 Aldersyde Drive
- 14** Shaker Heights Youth Center  
17300 Van Aken Boulevard
- 15** Fire Station #1  
17000 Chagrin Boulevard
- 16** Lomond Elementary  
17917 Lomond Boulevard
- 17** Shaker Family Center  
19824 Sussex Road
- 18** St. Dominic School  
3455 Norwood Road
- 19** Thornton Park  
3301 Warrensville Center Road
- 20** Hathaway Brown School  
19600 North Park Boulevard
- 21** Hama Perkins Center  
19970 Malvern Road
- 22** Shaker Heights Public Library  
Bertram Woods Branch  
20600 Fayette Road
- 23** Shaker Heights Middle School  
20600 Shaker Boulevard
- 24** Fire Station #2  
2801 Warrensville Center Road
- 25** University School  
20701 Brantley Road
- 26** Mercer Elementary  
23325 Wimbleton Road
- 27** Laurel School  
1 Lyman Circle



# Street Directory

- A** Aberdeen B-3  
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# GoodNeighborGuide



3400 Lee Road

Shaker Heights, OH 44120

216.491.1400

[shakeronline.com](http://shakeronline.com)

**Sign up for E-News!**

[bit.ly/shakernews](http://bit.ly/shakernews)



SHAKER  
HEIGHTS



## Your City

Since 1912, the City of Shaker Heights has been a **model suburban community**, carefully planned, beautifully conceived, and composed of an extraordinarily diverse and talented population. Your neighbors were drawn here by outstanding schools, architecturally distinguished housing options, proximity to both downtown and outlying areas, the City's natural beauty and a compelling sense of connectedness to one's neighbors.

## Your Home

Shaker Heights has retained its distinctive nature over the century of its existence with careful attention to its assets. Whether you rent or buy in Shaker Heights, the **quality of your home** is a top City priority. The City supports fair housing. (L)

### Homeowners:

- A Homeowner's **Guide to Maintenance** is available online. (P)
- The **Shaker Village Colors**, a guide to exterior paint colors for historic homes, is available online or at City Hall. (P)
- The Architectural Board of Review must **approve all exterior changes** before work may begin. (P)
- Most home improvements, both interior and exterior, will **require plans** to be submitted and a **permit issued** from the Building Department. (B)
- **Fences** (permit required) and **satellite dishes** are permitted, with some restrictions. (P)
- **Financial assistance** programs and other resources are available for assorted home improvements. (P)
- Interior and exterior **inspection guidelines** are available online. (HI)

### Landlords and Tenants:

The City offers landlord training and discounted tenant screening. Sign up for the Landlord Connection E-News **to stay informed**. The City also offers advice and training on how to avoid discrimination. (P) (L)

**Letter abbreviations** refer to the City departments to contact for more information. See **Your Contacts** p.4, for phone numbers. Visit the City website, shakeronline.com.

## Your Neighborhood

All Shaker **residents are valued**—homeowners, landlords and renters. Community (or Neighborhood) Associations can help you feel at home with your neighbors through activities and projects. Be sure to join the Facebook page for your neighborhood to stay informed. Ask about your street's annual block party—there are as many as 100 block parties in Shaker Heights each summer!

### Help Keep Shaker Beautiful:

- Do not place trash on tree lawns. Free weekly **backyard trash pickup** provided via scooters. Visit **ShakeRecycles** online or download the app to find your collection day. (PW)
- Shaker collects recycled paper, plastics, metal/aluminum, and glass. Call the Public Works Department to request free **recycling** containers. (PW)
- **Trash** should be bagged and inside containers with lids. Crews collect a maximum of 10 bags. (PW)
- Place **grass clippings** in paper bags (visit **Shop-Shaker.com** for locations to purchase locally) and leave on tree lawn the same day as your scheduled refuse collection. (PW)
- Dispose of **used motor oil and old tires** Saturdays and Sundays at the Service Center, 15600 Chagrin Blvd. (PW)
- Use **ShakeRecycles** for **recycling events**—including Computer Roundup and Community Shredding Days—and information on Saturday **large item drop offs** at the Service Center. (PW)
- Homeowners must clear sidewalks and driveway aprons of **snow and ice**. (PW)
- **Grass** over 6" tall is a violation of the Housing Code. If you fail to cut it, the City may cut it for you and will send you a bill. (PW)
- **Recycling Center** open 8 am-4 pm on Saturdays and Sundays at the Service Center. (PW)

### Be a Good Neighbor:

- **Register dogs** with Cuyahoga County within 30 days of move-in or pet purchase. Please leash and clean up after your dog. Two dog maximum.
- A **noise** ordinance limits when and how much noise is permitted, whether it comes from power tools or parties. Be considerate of your neighbors. (L)
- Don't let an overhanging tree branch ruin a potential friendship! Try to **work things out** in a respectful and courteous manner.



## Did You Know That There's a Law?

- We don't permit street **parking** between 2-6 am. Need an exception? Call the Police Department. (PD)
- We have **curfews**: 11 pm under age 15; 1 am ages 15-18. (PD)
- We have a city **income tax**. Register with the Regional Income Tax Agency (RITA) within four months of move-in.
- We have 200 miles of **sidewalks**. The City inspects them regularly—check to be sure you have no safety issues. (PW)
- Commercial door-to-door **solicitors** must carry a permit issued by Police; some restrictions, fees, and exceptions apply. (PD)
- **Snow plow contractors and landscapers** must be registered with the City. (B) (PD)
- **City Ordinances** are available online or at the Public Library. (L)

## Your Commercial Districts

Fairmount Circle, the Van Aken District, Larchmere, and Chagrin-Lee—including Shaker Towne Centre—are our key districts. Learn more at the shakeronline.com Economic Development page and subscribe to the Van Aken on Track E-News at bit.ly/VanAken. Help us create a vibrant, walkable, mixed use community: support local merchants, home based businesses and professional services located in Shaker—and consider locating your business here. Visit **Shop-Shaker.com**, a mobile-enabled site, and add the icon to your smart phone. Learn about **Shaker Made** products at Shop-Shaker.com. (E)

## Your Schools

Shaker Heights has a national reputation for excellence in both its public and its independent schools. Watch for tour-the-school and open house events or arrange an individual tour. Many of the five public K-4 buildings are neighborhood schools, walkable for some children, and focal points for community activity and interaction. Grades are then divided: 5-6 Woodbury Elementary; 7-8 Middle School; 9-12 High School. Learn more about Shaker's public schools at shaker.org.

## Your Safety

Shaker Heights Police (internationally accredited) and Fire departments are committed to enhancing your quality of life in a safe and secure environment. Community Associations and a Citizens Police Academy work with police in community-wide safety strategies. Fire Department programs, such as car seat instruction and smoke detector installation, promote life safety education. Safety Town is offered through the Recreation Department. Additionally, Shaker Heights is one of only two cities in Cuyahoga County with its own Health Department. Health Department services include flu shot clinics, immunizations, emergency preparedness resources (Community Emergency Response Team program), among others.

### Play it safe:

- **Report suspicious behavior**, keep garage doors and parked vehicles locked, and turn on home security when your home is vacant. File a Home Watch form online when you are away from home for an extended period such as a vacation. (PD)
- Do not park in the street when **snow** is two or more inches deep. (PD)
- **Schedule a flu/pneumonia shot** or immunization for a fee. (H)
- **Wear a bike helmet** (required for those age 5 and above) and register your bike. (PD)
- **Children** may not play or ride in the street unless it has been barricaded for a block party.
- **Services to seniors** include assistance with transportation, life safety alert system, and recreational opportunities. (R)
- **Smoke detectors** save lives. By ordinance, all residents must have photoelectric smoke detectors. The Fire Department offers free home safety inspections throughout the year by appointment. (F)
- Register for **ReadyNotify**, Cuyahoga County's mass notification system for emergencies and alerts, bit.ly/readynotify.
- Except in certain limited circumstances, the City bans the use of hand-held (and lap-held) electronic communications devices, including cell phone use for phone calls and texting, by all drivers. (P) (L)

## Your Leisure

Recreational opportunities abound in Shaker Heights in both natural and manmade venues. From the magnificent Horseshoe Lake Park with its trails, tree house and picnic pavilions to Thornton Park's Ice Arena and Swimming Pool, there's something for everyone.

### The Places:

- **Thornton Park** includes a skate park, sledding hill, basketball court, Olympic-size outdoor swimming pool, indoor ice skating rink, playground, batting cage, sand volleyball courts, and tennis/pickleball courts. (R)
- **Horseshoe Lake Park**, Green Lake (aka, the Duck Pond) and Lower Shaker Lake. Horseshoe Lake Park pavilions may be reserved online. Restrictions apply.
- A **multi-purpose trail** nestled in the Shaker Blvd. median. The **Lake to Lakes trail** connects the Shaker Lakes to Lake Erie.
- Shaker is a Bronze Level Bicycle Friendly Community with shared **driving/biking lanes** on streets. Look for sharrows signs and lane markings.
- **Family Connections at Shaker Family Center** with educational, social and recreational opportunities for families with children ages birth-6.
- Shaker Heights **Public Library** is an award-winning institution in the Shaker community.

### The Main Events:

- Memorial Day Observance and Parade
- Doggie Dip
- Fire House Open House

Visit the online community calendar for more.

## The Classes/Leagues:

- Classes offered year-round. See Recreation brochure online for more details. (R)
- Leagues: Baseball, Ice Hockey, Soccer and more! (R)

## Your Government

The Mayor and seven members of Council are elected on a non-partisan, at-large basis for four years. Terms are staggered, with the Mayor and four Council members selected at one election and three Council members at the next. (CH)

## Your News

**Shaker Life magazine** is published four times/year and distributed free to residents. Stay connected to your community, your schools, library, and your City. Read Shaker Life, visit shakeronline.com and subscribe to the E-News of your choice.

## Your Transportation

**Ride the Rapid!** Shaker Heights is the only Eastside suburb with two rapid transit lines. Links to schedules available online at riderta.com.

## Your Source for More Information

Visit shakeronline.com:

- Subscribe to E-News.
- Access the Resource Guide in the For Residents section.
- Refer to the Good Neighbor Guide with live links to more information.

Find us at facebook.com/shakerheights, and follow us on Twitter @shakeronline.



## Your Contacts

(B)	<b>Building</b>	<i>new construction, renovation permits</i>	491-1460
(CH)	<b>City Hall</b>		491-1400
(E)	<b>Economic Development</b>	<i>business support, incentives, commercial space</i>	491-1334
(F)	<b>Fire (non-emergency)</b>		491-1200
(H)	<b>Health</b>	<i>food inspections, immunizations</i>	491-1480
(HI)	<b>Housing Inspection</b>	<i>property inspections, nuisance issues</i>	491-1470
(L)	<b>Law</b>	<i>housing discrimination complaints, city ordinances</i>	491-1440
(P)	<b>Planning</b>	<i>zoning, exterior building improvements</i>	491-1430
(PD)	<b>Police (non-emergency)</b>		491-1220
(PW)	<b>Public Works</b>	<i>streets, sewers, collection, animal control, forestry</i>	491-1490
(R)	<b>Recreation</b>	<i>youth and adult programming, facilities</i>	491-1295

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